

STAY AT APEX

Dear Guests,

Welcome to Apex Mountain Resort and thank-you for choosing **Stay at Apex** as your accommodations provider to enjoy the resort lifestyle. We are looking forward to hosting you during your vacation and wish you the best during your stay in the Okanagan Valley. With a wide variety of activities available for you and your group at the resort it will be difficult to find a dull moment.

When you arrive at Apex Mountain Resort, you will arrive at our office before heading into the parking lot. It is a big barn with the name "**Apex Accommodations**" on it. There will be someone there to assist you with check-in unless other arrangements have been made prior. Any additional information or directions please don't hesitate to call us. If there is anything we can do to make your stay more comfortable please let us know.

Check-in time is between 3pm and 6pm and our check out time is 10:00am.

What to Bring

Each unit comes furnished and supplied with the basic necessities, however here is a list of items you may want to bring with you.

Food. Kitchens have silverware, dishes, cookware, and a few basic condiments; however, no food will be in the fridge. The Trading Post in the village centre has a supply of basic food and beverage items and is a licensed liquor store. www.apextradingpost.com

The closest grocery store chains are located in Penticton. Don't feel like cooking -- there also The Gunbarrel Saloon, and Dining Room as well as the Edge Bistro and both have great food and friendly service.

Telephone. None of our units have a telephone. Pay phones are located at various locations around the mountain and cell phones work on the mountain.

Movies. All units have satellite television and at least one DVD player. Movies can be rented at The Trading Post in the village centre.

Locks for Snowmobiles. Some units do not have parking available for snowmobiles. Snowmobile parking is located near the village parking lot as well as the upper parking lot.

Slippers. This may sound crazy, but it is a winter environment, and the toes are the first things to test that floor in the morning.

Extra gloves and ski socks. You may be skiing, skating, snow shoeing, tobogganing, and your gloves may never get the opportunity to dry out in time for tomorrow's powder day.

STAY AT APEX

Ice skates. There is a 180' by 90' ice rink plus a 1km long adventure skating loop under the lights and through the trees. Apex Mountain Resort also offers rentals.

Snow-boots. The walks at night, and all those other activities require proper footwear. Make sure your feet don't suffer.

Games and DVD's. Most places have a couple of items, however you don't want to forget that favorite travel game or your lucky deck of cards or your favorite holiday or winter movies!

Specialty Cookware. If you plan a lot of cooking or such specialty items as the turkey at Christmas, be sure to bring your favorite pans and something a big bird will fit in.

Personal Toiletries and Blow dryer. You must look good if you are heading out to the village for a night of fun activities.

FUN ATTITUDE! We will help wherever and whenever possible, but plan on having lots of fun and Apex Mountain Resort. It will provide you and your family or group with a holiday full of great memories and experiences.

We are looking forward to seeing you on the slopes. Please give us a call if you need any questions answered, or would like some more information about the mountain.

WE HOPE YOU ENJOY YOUR VISIT!

Stay at Apex - Owner, Management and Staff!

Booking Policies: Deposit: A booking deposit equal to half the amount of the vacation total plus applicable taxes is due at the time of booking. Balance: A full payment is due 21 days prior to check in date. Late Payments: Unpaid deposits cannot guarantee reservations.

Cancellation Policies: The initial payment of half the vacation total plus applicable taxes is non-refundable. Once the full payment is made 21 days prior to check in, this plus applicable tax it is also non-refundable.

Rates: Rates are based on the maximum occupancy of the unit. All rates are quoted in Canadian dollars and are subject to applicable taxes.

Maximum Occupancy: We are able to accommodate more guests than the maximum occupancy for a small fee upon booking. If the maximum occupancy is exceeded during the stay, a minimum \$100.00 fine per person, per night will be applied.

STAY AT APEX

Age Limit: The average age of your group must be 25 years of age or older (except to families with children or ski/snow board teams with coaches). Further exceptions may apply at the discretion of Apex Accommodations.

Damages: Stay at Apex reserves the right to charge guests if any damages are incurred during their stay. Damages can be in the form of damages to the interior or exterior of the building, broken or missing items, and excessive messiness. The registered guests agrees;

- To keep ski/snow board equipment in the designated storage area and not wax indoors.
- To Report any damage found or caused within 3 hours of their check-in time.
- To Respect the property and neighboring guests.
- Not remove any items from the rental unit, as each unit is privately owned.
- They are responsible for any persons that enter the building during their stay.

Housekeeping: Daily housekeeping is not provided. Each unit is equipped with adequate linens and towels for each stay. Each stay includes one full clean upon checkout. Additional housekeeping is available for a nominal fee and must be pre-arranged at least 48 hours in advance.

Quiet Time is 11:00 p.m. to 7:00 a.m. Should guests behavior necessitate eviction, including a complaint of excessive noise, all pre-paid rent deposits shall be considered earned and therefore non refundable.

Snowmobiles: Snowmobiles are not allowed on the premises of most properties. Failure to respect this policy will result in a minimum \$500.00 fine.

Smoking: There is a no smoking policy in all of **Stay at Apex** rental units. Failure to respect this policy will result in a minimum \$500.00 fine.

Pets: There is an interior and exterior no pet policy for most of the **Stay at Apex** units. Failure to respect this policy will result in a minimum \$500.00 fine and you will be asked to bring your pet to the nearest kennel.

Check-In Time: Check-in time is at between 3pm-6pm. Early check-ins may be arranged one day prior to arrival upon availability.

Checkout Time: Checkout time is 10am. Late checkouts may be pre-arranged at the time of check - in upon availability. Fees will apply for unscheduled late checkouts as cleaning staff is standing by.

Thank you for your business and booking your vacation with Stay at Apex!